

FAQs Visitors – measures relating to the safety and hygiene concept (last updated October 19, 2020)

Your health and safety as well as that of everyone involved are always our highest priority. We therefore ask you to inform yourself before your arrival about the current general entry regulations or [quarantine regulations](#) if you are entering from a risk area. If you have had contact with COVID-19 cases in the last 14 days before your visit or if you yourself have symptoms of a viral infection (dry cough, fever, feeling sick), please stay at home.

Social distancing

- **On the trade fair site**

In general, the minimum distance of 1.5 meters must be maintained on the trade fair grounds. Admission is restricted to the turnstiles. This way we are always informed about how many people are on the event area. The authorities' requirements regarding the number of visitors allowed can thus be met. This maximum number of visitors is always based on the size of the event area, thus ensuring the necessary conditions for maintaining the minimum distance of 1.5 meters.

- **At trade fair stands**

In the stand area, a mouth-nose cover must be worn in principle. **This does not apply at the table**, as long as the minimum distance of 1.5 meters can be kept safely. The contact details of these contact persons must be recorded separately by the exhibitor.

From an **incidence value of 35**, a mouth-nose cover must be worn permanently throughout the exhibition grounds - even on the stand area at tables. The exhibitor then no longer needs to record the contact details of these contact persons separately.

- **On public transport**

For visitors arriving by public transport, the current rules regarding local public transport apply.

- **At hubs**

At known hubs such as the entrance area or cloakroom where lines can occur and large numbers of visitors congregate, special rules will apply, and the floor will be marked accordingly. Employees will also receive infection protection training.

- **In forum areas**

The minimum distance of 1.5 meters also applies in forum and conference areas. Measures such as access control and suitable seating etc. will ensure that the minimum distance can be maintained.

Your safety is important to us!

- **Catering**

In the catering areas of Messe München and in the catering areas at the trade fair stand, the general rules of Bavarian gastronomy apply.



- **Disinfectant dispensers and cleaning**
Disinfectant dispensers will be provided at all key locations on the site. Surfaces which are touched regularly (e.g. counters, tables, handrails) will be cleaned more often.
- **Doors**
All doors with the exception of fire doors will be kept open at all times in order to reduce contact with surfaces.
- **Mouth and nose cover – indoor areas**
Currently, a mouth-and-nose cover must always be worn in the entire interior area of the trade fair, regardless of whether the minimum distance can be maintained. Messe München provides mouth-nose covers for trade fair participants who do not have their own masks.
- **Mouth and nose cover – outdoor areas**
If the minimum distance of 1.5 meters cannot be maintained, a mask must be worn in outdoor areas on the trade fair site, e.g. the atrium.
- **Mouth and nose cover – at trade fair stands**
In the stand area, a mouth-nose cover must be worn in principle. **This does not apply at the table**, as long as the minimum distance of 1.5 meters can be kept safely. The contact details of these contact persons must be recorded separately by the exhibitor.

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- **Medical care**
The medical service is constantly present at events—from setup throughout the entire trade show and stand dismantling period. The first-aid stations are located in the main entrances West and East, as well as in Hall C4, depending on hall occupancy. Paramedics and physicians will treat medical emergencies directly on the spot. If necessary, the public rescue service (ambulance) is called in to provide assistance. There is also a hygiene official on site.
- **Parking**
Messe München has a parking concept with enough parking spaces. Thanks to big events, we are experienced in organizing increased traffic.
- **Sanitary areas and cleaning**
Our sanitary facilities will be cleaned at regular intervals. Hand washing and disinfection facilities with adequate distancing are provided.
- **Ventilation**
Messe München has its own ventilation concept. Our exhibition halls and the ICM - International Congress Center Munich are equipped with modern ventilation systems that operate with the highest possible proportion of fresh air and the lowest possible proportion of circulating air. In addition, the indoor air is increasingly replaced by fresh outdoor air.