

FAQs Exhibitors – measures relating to the safety and hygiene concept (last updated September 11, 2020)

Social distancing

- **On the trade fair site**
In general, the minimum distance of 1.5 meters must be maintained on the trade fair grounds. Admission is restricted to the turnstiles. This way we are always informed about how many people are on the event area. The authorities' requirements regarding the number of visitors allowed can thus be met. This maximum number of visitors is always based on the size of the event area, thus ensuring the necessary conditions for maintaining the minimum distance of 1.5 meters.
- **At trade fair stands**
In the stand area, a mouth-nose cover must be worn in principle. **This does not apply at the table**, as long as the minimum distance of 1.5 meters can be kept safely. The contact details of these contact persons must be recorded separately by the exhibitor.
- **On public transport**
For visitors arriving by public transport, the current rules regarding local public transport apply.
- **At hubs**
At known hubs such as the entrance area or cloakroom where lines can occur and large numbers of visitors congregate, special rules will apply, and the floor will be marked accordingly. Employees will also receive infection protection training.
- **In forum areas**
The minimum distance of 1.5 meters also applies in forum and conference areas. Measures such as access control and suitable seating etc. will ensure that the minimum distance can be maintained.

Hygiene

- **Ventilation**
Messe München has its own ventilation concept. Our exhibition halls and the ICM - International Congress Center Munich are equipped with modern ventilation systems that operate with the highest possible proportion of fresh air and the lowest possible proportion of circulating air. In addition, the indoor air is increasingly replaced by fresh outdoor air.
- **Mouth and nose cover – indoor areas**
Currently, a mouth-and-nose cover must always be worn in the entire interior area of the trade fair, regardless of whether the minimum distance can be maintained (exception at the trade fair stand at tables see item " Social distancing- At the trade fair stand"). Messe München provides mouth-nose covers for trade fair participants who do not have their own masks.



- **Mouth and nose cover – outdoor areas**
If the minimum distance of 1.5 meters cannot be maintained, a mask must be worn in outdoor areas on the trade fair site, e.g. the atrium.
- **Mouth and nose cover – at trade fair stands**
In the booth area, a mouth-nose cover must be worn in principle. **This does not apply at the table**, as long as the minimum distance of 1.5 meters can be kept safely. The contact details of these contact persons must be recorded separately by the exhibitor.
- **Hygiene at trade fair stands**
The exhibitor must name a person present at the stand as a contact person for ensuring compliance with the hygiene and clearance rules, such as the disinfection of useful areas. Exhibitors are required to maintain regular hygiene, e.g. of exhibits. Our service partners offer support here.
- **Sanitary areas and cleaning**
Our sanitary facilities will be cleaned at regular intervals. Hand washing and disinfection facilities with adequate distancing are provided.
- **Disinfectant dispensers and cleaning**
Disinfectant dispensers will be provided at all key locations on the site. Surfaces which are touched regularly (e.g. counters, tables, handrails) will be cleaned more often.
- **Doors**
All doors with the exception of fire doors will be kept open at all times in order to reduce contact with surfaces.

Traceability of all participants

- **Traceability in the event of an infection**
By purchasing a ticket online or using their exhibitor or service partner pass, all participants have registered in advance in order to receive their access authorization. This ensures that contact can be made immediately with the event participants if a corona infection is known.
- **Tracing at trade fair stands**
At exhibition stands at the table, the mouth-nose cover may be removed provided that the minimum distance of 1.5 meters can be safely maintained. The contact data as well as the attendance times of these conversation partners must be recorded separately by the exhibitor.
The exhibitor is free to decide how this registration is carried out: Either with a digital registration tool of their own or with a lead tracking solution that Messe München makes available to its exhibitors free of charge. Alternatively, the data can be entered manually, e.g. using a list or business card.

Other topics

- **Corona-Hotline**
Exhibitors can call the Messe München hotline for further questions about the safety and hygiene concept. By telephone on +49 89 949 11400 or by e-mail [corona.support@messe-](mailto:corona.support@messe-muenchen.de)



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muenchen.de. The service times are as follows: Monday to Thursday 09:00 to 17:00 and Friday 09:00 to 16:00.

- **Number of visitors**

For the organizer there is a benchmark for persons, which is based on the venue space. Measured by the number of visitors to our own trade fairs in recent years and due to the size of the available venue space, no visitor restrictions can be assumed.

- **Catering**

In the catering areas of Messe München, the general rules of Bavarian gastronomy apply.

You are also welcome to set up your own catering area at your trade fair stand. The rules of Bavarian gastronomy also apply to this area. The most important rules are as follows:

- Up to 10 people may sit at one table.
- During the stay at the dining table NO mouth-and-nose cover must be worn.
- The contact details of visitors in your catering area must be recorded separately.
- The individual tables must have a minimum distance of 1.5 meters to each other or be separated by appropriate plexiglass partitions.

- **Catering**

Catering at the trade fair stand is allowed. The regulations for Bavarian catering which are known to our service partners apply. It is also allowed to provide catering at the stand itself. Food and drink counters should be equipped with protective devices, and food and drinks should only be served by service or buffet staff. Self-service food and drink buffets are not allowed. If employees serve food or beverages, they should be instructed and trained to observe the infection prevention measures. In the case that stand catering is offered, the exhibitor must record the contact details and the presence of the contact persons present at the stand separately.

- **Stand construction**

There are no mandatory requirements for stand construction.

- Due to the basic requirement to wear a mouth-and-nose cover, there are no conditions regarding the maximum number of persons on the stand.
- However, the general distance rules do apply. These should be considered during stand construction, e.g. when planning meeting rooms or tables. In this case, care should be taken to ensure that the minimum distance of 1.5 meters is maintained and that it is possible to remove the mouth-nose cover.
- For the catering area at the exhibition stand, the basic requirements for catering must be met, e.g. plexiglass safety barrier at serving points.

- **Parking**

Messe München has a parking concept with enough parking spaces. Thanks to big events, we are experienced in organizing increased traffic.

- **Medical care**

The medical service is constantly present at events—from setup throughout the entire trade show and stand dismantling period. The first-aid stations are located in the main entrances West and East, as well as in Hall C4, depending on hall occupancy. Paramedics and physicians will treat medical emergencies directly on the spot. If necessary, the public rescue service (ambulance) is called in to provide assistance. There is also a hygiene official on site.